

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL

For Commission Use Only:

Case: 06-0542

FORMAL COMPLAINT

2006 JUN -3 A 10:53

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint):

Kenneth & Nicole Ross

Against (Utility name):

ComEd

As to (Reason for complaint)

Unjust billing

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

9218 S. Michigan Chicago, IL 60619

The service address that I am complaining about is

same as above

My home telephone is

(773) 785-5055

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(773) 870-1520

(Full name of utility company)

Commonwealth Edison

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

220 ILCS 5/8-101, 220 ILCS 5/9-101

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please see attached sheet.

Please clearly state what you want the Commission to do in this case:

Work with me to resolve this matter, as my bill currently stands at \$4000.00.

Date: August 1, 2006
(Month, day, year)

Complainant's Signature Nicole Ross

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

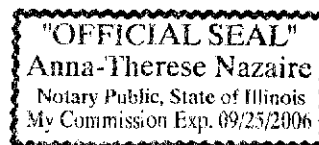
A notary public must witness the completion of this part of the form.

I, Nicole Ross, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Nicole Ross

Subscribed and sworn/affirmed to before me on (month, day, year) August 1, 2006

Anna Therese Nazaire
Notary Public, Illinois
August 1, 2006



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

1. The home was purchased in January 2004 from the Public Guardian's office, after it had been vacant for three years. Prior to closing, a home inspection was performed. Over the years, the monthly rates have fluctuated dramatically.
 - i.e. November 2004 – \$253.93
 - April 2004 – \$545.29
 - July 2004 – \$444.04
 - May 2005 – \$898.36
 - February 2006 - \$483.38
2. Once I discovered the escalating bills, I inquired why. I wasn't aware of or told of the wiring in the home in my purchasing negotiations. ComEd informed me that there is a business meter on the home. I explained that it is only a three-bedroom home and in no way am I using that much electricity. Additionally, I told them that no one had been to read my meter, because to access it, they would need to come through the house and someone would have to be home. As of the summer of 2005, someone began coming periodically to check the meter.
3. At this point, ComEd sent a supervisor out and it was determined that an electrician was needed to change the system (meter box) over. I was also told that I had something called an "on demand" charge on my account due to having this type of meter on the home. I currently have an electrician who is sorting through the problem in an effort to present a formal plan to ComEd.